

Pipelines in Your Community

Important Safety Information



Kinder Morgan
Utopia Ltd.

a Kinder Morgan operated company



Pipelines in Your Community

Kinder Morgan Utopia Ltd. (Utopia) operates a pipeline in your community. You are receiving this brochure because you either live or work near the pipeline or associated facilities. Whether our pipeline crosses or is adjacent to your property, this brochure provides important safety information.

Beginning in Harrison County, Ohio and extending to Windsor, Ontario, the approximately 270-mile Utopia Pipeline transports ethane to produce plastic feedstock for the petrochemical industry.

Pipelines are the safest and most efficient way to transport petroleum products to market. According to the Canadian Energy Pipeline Association, approximately 1.2 billion barrels of crude oil and refined petroleum products are shipped each year, with 99.99 percent of that product safely reaching its end destination.

The pipeline industry is heavily regulated and Utopia is committed to meeting all industry standards and regulations. Our Integrity Management Program ensures that we take the necessary preventative measures for the continued safe operation of our asset. The focus is on preventing pipeline failures and minimizing their impact. You can read more about our efforts to prevent pipeline accidents at www.kindermorgan.com/Safety-Environment/Safety



Pipeline Markers and Right-of-Way

Our pipelines are found in a road allowance or right-of-way, which is a narrow stretch of land that provides safe access for pipeline monitoring and maintenance.

Pipeline markers provide important safety information such as the type of product carried and Utopia's Emergency Notification Number.

Although markers identify that a pipeline is in the area, they do not give the exact location or depth – only a qualified Utopia Technician can do so.

Pipeline Maintenance

We have right-of-way agreements with landowners, which allows us to access the right-of-way to operate and maintain the pipeline safely. When we conduct routine maintenance, we make every effort to notify landowners of impending work in a timely manner and strive to ensure that any work is completed with minimum impact.

Vegetation Management

Our ongoing vegetation management program includes clearing vegetation along the right-of-way to allow adequate access and ensure that our aerial and ground patrols have a clear visual of the right-of-way. Aerial inspections also allow us to monitor sensitive areas such as rivers or streams that cross the pipeline to look for signs of potential water or soil erosion. Utopia employees or contractors can then be dispatched to investigate and correct any concerns, if required. Patrols also alert us to third party excavation activity near the pipeline.

Activities that Require Written Permission



With the exception of normal farming practices, any ground disturbance activity within 30 metres (100 feet) of the pipeline requires our permission. There are two types of permits that we issue: 30 Metre (100 Foot) Permits and Proximity Permits. These permits are our written permission for you to proceed with your project.

30 Metre (100 Foot) Permit

A 30 Metre Permit is required for any ground disturbance activity within 30 metres (100 feet) of our pipeline. Examples of ground disturbance activities include, but are not limited to:

- Heavy equipment crossings
- Driving objects into the ground and/or excavation
- Installing irrigation systems and ditching
- Landscaping
- Stump grinding
- Plowing at a depth greater than 45 centimetres (18 inches)
- Drilling, digging, compacting, stockpiling or using any equipment causing ground vibration

Proximity Permit

A Proximity Permit is required for installing anything of permanent nature within the pipeline right-of-way. These include, but are not limited to:

- Constructing roads, driveways, trails, or ditches
- Fences or posts
- Realtor, political or property development signs
- Moveable sheds, outbuildings, or other structures
- Underground utilities

For more information on required permits, please contact us by calling our non-emergency number 1.800.276.9927 or filling out our online request form <http://PA-InfoRequest.KinderMorgan.com>.

Call or Click Before You Dig

Damage to pipelines can occur from conducting ground disturbance activity near our pipeline without our prior knowledge or consent. Striking a pipeline can have severe consequences for the public and the environment. Before you begin any ground disturbance work, contact your local One Call centre. If your proposed work is near our right-of-way, a Utopia representative will call you back to discuss your proposed work and, if required, meet with you onsite to determine the exact location of the pipeline. This service is typically provided at no cost to you.



Activities Not Permitted on the Right-of-Way

For your safety, there are certain activities that we do not allow on the right-of-way. These include, but are not limited to:

- Constructing buildings, structures, fountain walls, or decks
- Installing swimming pools or hot tubs
- Using explosives
- Burning waste material
- Storing flammable materials, equipment, or bulk goods
- Large vegetation or trees

Landscaping

Landscaping activities such as flower beds, ornamental lawns, and low shrubbery are generally permitted on the right-of-way. Involve us early in your planning process so that we can work with you on a gardening solution that fits your needs and protects the integrity of the pipeline.

Farming

Normal farming activities generally do not require prior notification to us. However, there are certain agricultural activities that can negatively impact the pipeline. These include, but are not limited to:

- Heavy equipment crossings
- Deep plowing
- Sub-soiling
- Tilling
- Terracing
- Installing a fence or drain tile
- Clearing ditches

Before any of these activities take place, contact your local One Call centre.



Petroleum Odours

If you live or work near a Utopia facility, you may occasionally smell odours. Although we take measures to control odours, at times they may be present from normal operations or routine maintenance. However, odours can also be an indication of a more serious issue. Any potential emergency, including odours, should be reported to Utopia's Emergency Notification Line: **1.800.265.6000**.

Our odour complaint protocol ensures that we complete a comprehensive investigation immediately. This involves a thorough analysis of the pipeline operating conditions by our Control Centre and an in-person investigation at the facility or location of the complaint. If it is determined that there is any concern for public safety, immediate action will be taken to alert the public and authorities.

Emergency Preparedness and Response

In the unlikely event of a pipeline leak or emergency, Utopia is prepared to respond quickly with detailed emergency response procedures and trained personnel. We can isolate and shut down the pipeline, if needed.

We will also activate response personnel and procedures for the protection of emergency responders and local residents.

How to Recognize a Pipeline Leak

In the unlikely event of a pipeline leak, you may notice the following warning signs:



You may smell:

- A strong petroleum odour (like gasoline or diesel fuel)



You may see:

- Dead or discoloured vegetation
- Dense white cloud or fog
- An oily or rainbow sheen on water



You may hear:

- An unusual hissing or roaring sound

Hazards associated with unintended releases

- Avoid making contact with escaping liquids or vapors as potential hazards may include eye, skin and respiratory irritation and the product may be highly flammable.

What to do in a Pipeline Emergency

If you notice any of the warning signs of a pipeline leak or emergency, follow these guidelines:

Do:

- Turn off vehicle engines
- Leave area immediately, on foot, and in an upwind direction
- Warn others to stay away
- Eliminate ignition sources (keyless door entry, cell phone, flashlight)
- Call 911 from a landline
- Call Utopia's Emergency Notification Line:
1.800.265.6000

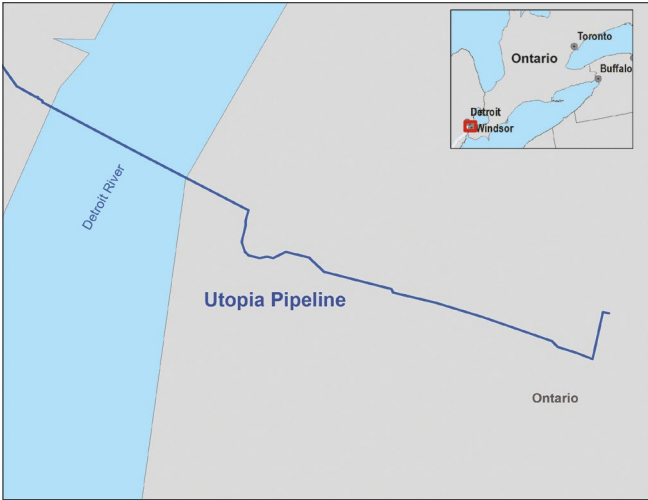
Do Not:

- Re-enter the area
- Touch or operate the pipeline valves
- Touch or contact any liquids
- Attempt to extinguish any fires
- Use any equipment or vehicles that could create a spark
- Use a cell phone

About Kinder Morgan Utopia Ltd.

Kinder Morgan Utopia Ltd. (Utopia) is a leader in energy transportation.

The Utopia pipeline, transports ethane from the United States into Windsor, Ontario.



If you suspect a pipeline emergency, immediately call our 24-Hour Emergency Notification Line

1.800.265.6000

Pipeline Safety and Damage prevention is a shared responsibility.

Prior approval from Utopia required for any ground disturbance activity within 30 metres (100 feet) of our pipeline.

Call or Click Before You Dig

Ontario One Call: 1.800.400.2255

clickbeforeyoudig.com

For more information, please contact us

Online request form: <http://PA-InfoRequest.KinderMorgan.com>

Email: PublicAwareness@kindermorgan.com

Website: <http://PublicAwareness.KinderMorgan.com>

Non-Emergency Phone: 1.800.276.9927



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